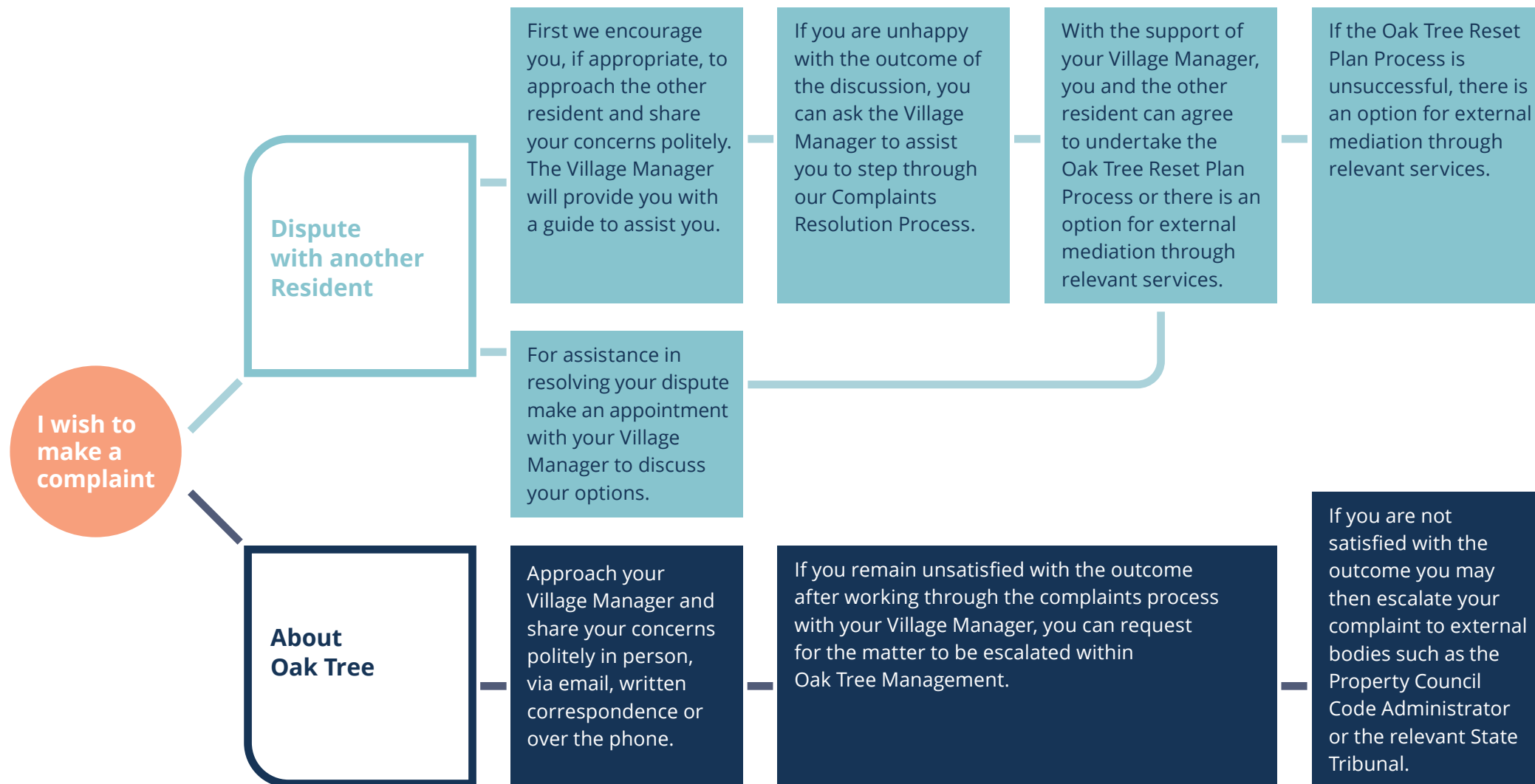


Complaints and Internal Dispute Process for Current Residents



OAK TREE
RETIREMENT VILLAGES



Oak Tree will acknowledge your complaint or internal dispute within 2 working days and attempt to resolve it within 14 working days

